

## **DIR Communication Technology Services (CTS)**

Contact: <u>Telecom.solutions@dir.texas.gov</u>

(877) 472-4848 option 4

#### SERVICE DETAILS

Vendor: Globafone, Inc.

**Vendor website:** <a href="http://globafone.com/texas-dir-satellite-phonedataaccessories-catalog">http://globafone.com/texas-dir-satellite-phonedataaccessories-catalog</a>

**Service Area:** Wireless

Category: Mobile Satellite

### ISAT Hardware & Service - Basic

Includes 0 monthly minutes and free activation. This service covers the following types of calls:

- Voice/Fax/Data to Fixed
- Voice/Fax/Data to Cellular
- Voice/Fax/Data to BGAN/FBB/SBB
- Voice/Fax/Data to GPRS/SPS
- Both Voicemail service and SMS

#### SERVICE DELIVERY SLA

Term Commitment: 12 months

Please refer to your Globafone Inmarsat Service Plan for additional service intervals.

### PERFORMANCE SLA

Please refer to your Globafone Inmarsat Service Plan for performance criteria.

## **CUSTOMER RESPONSIBILITY**

There are no additional requirements for this service.

<sup>\*</sup> This is a Globafone billed service.



# Globafone Mobile Sattellite Phone Products and Services Pricing

**Customer Discounts** for all Globafone Mobile Satellite Phone Products and Services available under this contract are reflected in the tables below or by clicking on the Globaphone Pricing link.

- Globafone will waive Early Termination Fees
- Globafone will waive Activation Fees

## Globafone Wireless Voice & Data pricing is calculated as follows:

### **Customer Price = MSRP - Customer Discount**

\* DIR requires a 2% Cost Recovery Fee (CRF) be added to Vendor pricing.

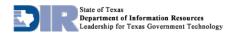
**Globafone Pricing Link** 

| INMARSAT ISAT HARDWARE AND SERVICE  |       |
|---|-------|
| Satellite Phone   |       |
| ISATPhone Pro - Fully Kitted with English Keyboard, Wall Charger and                          | 10.8% |
| number. SIM card inserted. Laminated Easy Guide with your satellite phone number, basic phone | 11%   |
| Accessories   |       |
| Carry Case  | 7.5%  |
| Battery   | 12.1% |
| AC Wall Charger   | 8.3%  |
| DC Car Charger  | 20.1% |
| Micro USB Cable   | 10%   |
| Wired Hands Free Headset  | 10%   |
| Beam IsatDOCK Marine  | 7%    |
| Beam IsatDOCK Pro   | 5%    |
| Beam IsatDOCK Drive   | 4.1%  |
| Beam IsatDOCK Lite  | 5.8%  |
| Beam IsatDOCK Maritime ACTIVE Antenna   | 6%    |
| Beam IsatDOCK Transport ACTIVE Antenna (Magnetic)   | 6.4%  |
| Beam IsatDOCK Transport ACTIVE Antenna (BOLT)   | 6.1%  |
| Beam IsatDOCK Fixed PASSIVE Antenna   | 7.9%  |
| Beam IsatDOCK 6m Cable Kit  | 8%    |
| Beam IsatDOCK 13m Cable Kit   | 5.4%  |
| Beam IsatDOCK 18.5m Cable Kit   | 14.9% |

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<sup>\*</sup> Visit the Globafone Wireless website for current pricing details.

| Beam IsatDOCK 40m Cable Kit   | 15%   |
|---|-------|
| Beam Privacy Handset  | 6.7%  |
| Beam AC110-240v Plug Pack   | 5.4%  |
| Beam Panasonic POTS Phone   | 15.6% |
| Beam UPS battery pack   | 6.7%  |
| Beam Man Down Bundle  | 7.1%  |
| IsatPhone Service   |       |
| Basic Service: Includes 0 Monthly Minutes. 12 month contract period |       |
| Activation  | 100%  |
| Annual Service Fee  | 16.7% |
| Voice/fax/data to fixed   | 12%   |
| Voice/fax data/ to cellular   | 7%    |
| Voice/fax/data to BGAN/FBB/SBB                                      | 7%    |
| Voice/fax/data to GPRS/SPS  | 7%    |
| Voicemail   | 7%    |
| SMS   | 7%    |



## Globaphone Mobile Satellite Geographic Availability

Globaphone Mobile Satellite services provide complete coverage when outdoors and in-line with satellite. For more information visit:

http://www.inmarsat.com/Support/Coverage/I4 satellite regions.aspx?language=EN&textonly=False

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